KAISAI

KSM

Kaisai Service Module

Remote Service Monitoring Module

**Support for all Kaisai
heat pump models**

KHA | KHC | KHX

The Kaisai Remote Service Monitoring for heat pumps consists of a KSM module connected to the heat pump and software on a server and enables remote supervision of the unit with monitoring of its operation and quick service response in the event of a fault.

The KSM provides the ability to remotely adjust the heat pump's operating parameters and the sense of security that comes from having constant control over its operation.

RADIO
MB
C14
SERVER
DHCP
PWR

KAISAI

remote monitoring
of the heat pump

quick service
response

correction of user
settings

statistics and operation
history

KSM Kaisai Service Module
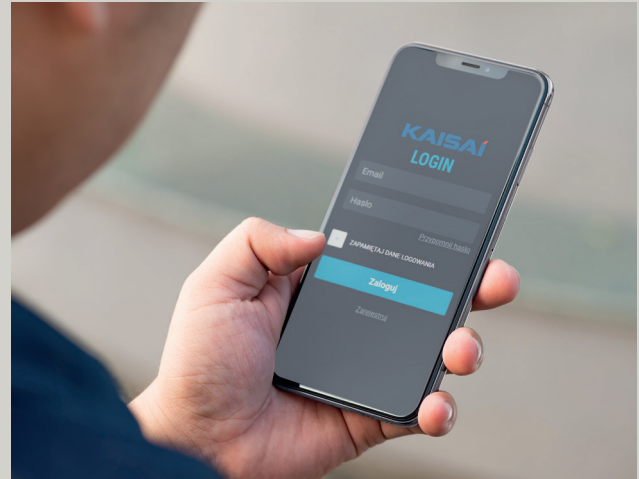## Remote Service Monitoring Module

RADIO
MB
C14
SERVER
DHCP
PWR

KAISAI

ADVANTAGES FOR THE INSTALLER:

- easy access to your own installations
- customer care
- remote problem solving
- minimise the number of field interventions
- reduction of telephone advice
- time saving

ADVANTAGES FOR THE USER:

- application for IOS and Android mobile device
- insight into a wide range of heat pump operation and settings
- constant monitoring of heat pump operation by installation company
- sense of security

REMOTE SERVICE MONITORING **SCHEME**

INSTALER USER — internet — CLOUD — internet — ROUTER — ethernet cable — ZNS — HEAT POMP

kaisai.com